

How To Ride

Where do I catch the bus?

You can catch a CAT bus at one of the many bus stop signs located throughout Raleigh. These signs are conveniently located along each route. (Please be at your stop a few minutes early-the bus is

expected within 5 minutes of the scheduled time.)

If there is an established route near where you live but there is no convenient stop, please call the City of Raleigh Transit Division at (919) 996-3030 or email catinfo@ci.raleigh.nc.us to request

that a bus stop be added to the existing route.

How do I signal the bus to stop?

To signal an approaching bus to stop, stand near the curb at the bus stop, and signal the bus. The driver will stop where it is safe to do so.

How do I recognize my bus?

Each bus is equipped with an identification sign on the front of the bus above the driver, and on the side of the bus, beside the front door. Some buses also display the route number on the rear of the bus, in the upper right-hand corner. The signs identify the route on which the bus is operating and the direction it is traveling. Buses that are not operating on a CAT route will display a message such as "GARAGE," "MAINTENANCE," or "OUT OF SERVICE" and do not pick up passengers.

How do I pay?

The base single ride fare is \$1.00 and other options are available. Children, Senior Citizens and Individuals with disabilities may be eligible for a free or reduced fare. Proper ID must be shown. Please call 919-996-3459 to see if you qualify or to obtain a CAT ID. You may pay your fare in cash, by using a multi-ride ticket, or with a pass. CAT fareboxes accept all denominations of coins and bills. If you have change due you will be issued a change card that you can use on your next trip.



Change cards are not redeemable for cash. If you are purchasing a Day Pass please inform the driver before paying your fare. Cash and change cards are inserted into the slot on the farebox. Multi-ride tickets and passes are swiped through the card reader. Please have your fare or pass ready when boarding the bus.

How do I transfer?

If one route doesn't take you where you want to go, you'll need to transfer to another bus. Ask the driver for a Day Pass when you pay your fare on the first bus. When boarding the second bus, swipe your Day Pass in the farebox.

Where should I sit?

The seats in the front of the bus, directly behind the driver and next to the front door, should be offered to passengers who are senior citizens or with mobility impairments. Otherwise, just pick any seat and relax! When seated, please keep arms, legs and personal items out of the aisles.

For the safety and comfort of everyone on board, please refrain from smoking, eating or drinking. Operating audio equipment without headphones is prohibited. Pets are not allowed. Service animals are permitted.

How do I disembark?

While enjoying the ride, remember to watch for your stop. Signal the driver a block before your stop by pressing the rubber strip beside the window. Wait for the bus to come to a complete stop before you stand to exit. Whenever possible, please exit by the rear door. Push the door open when the bus comes to a complete stop (a green light above the rear door will come on when it is safe to open the door).



Moore Square Transit Station

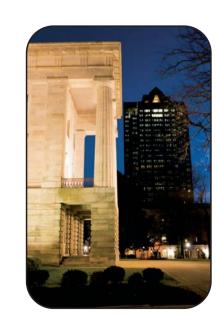
Every bus that travels through downtown stops in Moore Square Transit Station, located opposite the Moore Square Park by City Market. You can enter the station from Blount Street, Hargett Street, Wilmington Street or Martin Street. Information is located in each zone listing the routes that use that zone and their departure times. Route and schedule brochures also tell you which zone each route uses. An information booth is centrally located in Moore Square Transit Station for riders who need assistance or would like to purchase bus passes.

Route Types

CAT radial routes begin and end in downtown Raleigh. CAT connector routes circulate through an area or operate as a cross-town route and connect with one or more radial routes. CAT express routes operate nonstop or with limited stops along the body of the route. Stops on these routes are generally available only at the beginning and end points of the

Accessibility

All CAT buses are equipped with wheelchair lifts to serve those with mobility impairments. Buses are also equipped with talking bus technology that provides audible stop information from internal and external speakers. Residents who are not able to use CAT buses may contact Accessible Raleigh Transportation, the City's paratransit program, at (919) 996-3459 for information on eligibility for this service.



Information Resources

www.GoTriangle.org



Online Transit Trip Planner and information:

(919) 996-3459

www.RaleighNC.gov/transit

(919) 996-3030

Accessible Raleigh Transportation (ART):

www.RaleighNC.gov/transit

City of Raleigh Transit Division:

If you use TTY (Teletypewriter Service) you may call North Carolina Relay at (800) 735-2962 and request a connection to any of the numbers above.

Welcome Aboard!

Thanks for riding Capital Area Transit (CAT), the safe and economical transportation solution.

If you have any questions, please call our customer service number at (919) 485-RIDE (7433) and a representative will be happy to assist you.

About CAT

Hours & Days of Service

Service is available on some portions of our system Monday through Friday from 4:30 AM to Midnight. Most CAT routes operate approximately every 30 minutes during peak hours, from 6:00 to 9:00 AM and 3:30 to 6:00 PM, on weekdays. During off-peak hours (including evenings and Saturdays) the buses run approximately every 60 minutes. Sunday service is offered hourly on some routes from 8:00 AM to 8:00 PM.

Holiday Schedule

CAT does not operate on the following holidays: New Year's Day, Martin Luther King Jr. Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

CAT operates on a Saturday schedule on Memorial Day.

CAT Ticket Outlets

CAT Operations Office 1430 South Blount Street

Avery C. Upchurch Government Complex Collections Office (Room 118) 222 West Hargett Street

> City of Raleigh Satellite Office Litchford Village Shopping Center 8320 Litchford Road

> **Mechanics and Farmers Bank** 13 E. Hargett Street

1824 Rock Quarry Road **Harris Teeter – Cameron Village**

Harris Teeter - Old Raleigh Village 3201-123 Edwards Mill Road

Harris Teeter – North Ridge

501 Oberlin Road

6024 Falls of Neuse Road **Harris Teeter – Stonehenge Market** 7400 Creedmoor Road

Harris Teeter – Glenwood Village 2603 Glenwood Avenue

Harris Teeter – Plaza West 5663 Western Blvd

SYSTEM MAP





CAPITAL AREA TRANSIT

Raleigh Transit Authority City of Raleigh Transit Division

919-485-RIDE (7433) www.raleighnc.gov/transit

Effective Date: May 1, 2010